


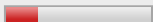


FY 2021 IECC Student Satisfaction Survey

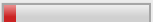

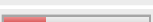
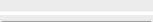
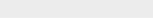
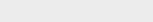
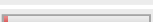
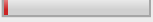
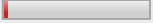
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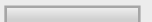



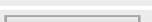
Date Created: 2/11/2021 10:32:40 AM

Date Range: 3/15/2021 12:01:00 AM - 4/9/2021 11:59:00 PM

Total Respondents: 404

Q1. What is your primary college of attendance?			
Count	Percent		
73	18.07%		Frontier Community College
90	22.28%		Lincoln Trail College
94	23.27%		Olney Central College
147	36.39%		Wabash Valley College
404	Respondents		

Q2. What is your educational plan?			
Count	Percent		
35	8.66%		Take course(s) with the intent of transferring to a 4-year college/university without receiving a degree or certificate
123	30.45%		Complete an Associate Degree in a Transfer/General program(A.S.A, A.A., A.S.) with the intent of transferring to a 4-year college/university
118	29.21%		Complete an Associate Degree in a Career/Technical program(A.A.S) with the aim of finding gainful employment
34	8.42%		Complete an Associate Degree in a Career/Technical program(A.A.S) with the intent to transfer to a 4-year college/university
38	9.41%		Complete a Certificate in a Career/Technical program with the aim of finding gainful employment
20	4.95%		Undecided but pursuing a degree or certificate
12	2.97%		Take course(s) to improve skills needed for present job
13	3.22%		Take course(s) for self-development/personal interest
11	2.72%		Other

Count	Percent		
1	9.09%		ADN; find employment with my associates degree nursing , eventually obtain my bachelors.
1	9.09%		Complete ADN/RN and move to 4 year college to gain BSN
1	9.09%		high school student taking dual credit
1	9.09%		I am a employee and want to further educate myself
1	9.09%		I am taking a Dual-Credit class online through Lincoln Trail, but I'm still in High School

404 Respondents

Q3. Please select your program of study at Frontier Community College.

Count	Percent		
6	18.18%		Automotive Technology
0	0.00%		Construction Technology
0	0.00%		CNA/Basic Nurse Assistant Training Program
1	3.03%		Electrical Distribution Systems
0	0.00%		Emergency Preparedness (EMT/PARAMEDIC)
0	0.00%		Entrepreneurship
0	0.00%		Executive Office Professional
0	0.00%		Fire Science
1	3.03%		Graphic Design
3	9.09%		Health Careers
0	0.00%		Health Informatics
0	0.00%		Information Systems Technology
17	51.52%		Nursing
4	12.12%		Phlebotomy
1	3.03%		Paraprofessional Educator
0	0.00%		Sports Management
33 Respondents			

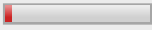
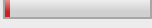
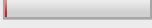
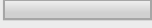
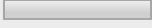
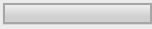
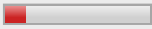
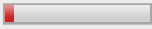
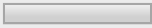
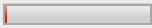
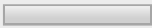
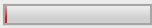
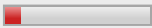
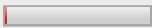
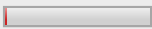








Q4. Please select your program of study at Lincoln Trail College.

Count	Percent		
1	2.17%		CNA/Basic Nurse Assistant Training Program
2	4.35%		Broadband Telecom
0	0.00%		Computer Science & Forensics
0	0.00%		Construction Technology
3	6.52%		Office Management
2	4.35%		Entrepreneurship
0	0.00%		Industrial Management
0	0.00%		Health Careers
14	30.43%		Medical Assistant
2	4.35%		Medical Records
16	34.78%		Nursing
2	4.35%		Paraprofessional Educator
0	0.00%		Pharmacy Technician
3	6.52%		Process Technology
1	2.17%		Sports Management
0	0.00%		Welding
46 Respondents			


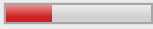
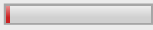
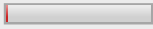
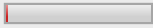
Q5. Please select your program of study at Olney Central College.

Count	Percent		
6	13.04%		Accounting
1	2.17%		Administration of Justice
4	8.70%		Automotive Service Technology
0	0.00%		CNA/Basic Nurse Assistant Training Program
0	0.00%		Collision Repair Technology
2	4.35%		Cosmetology/Nail Technician
0	0.00%		Entrepreneurship
1	2.17%		Human Resource Assistant
0	0.00%		HVAC
0	0.00%		Industrial Maintenance
2	4.35%		Information Systems Technology
1	2.17%		Massage Therapy
5	10.87%		Medical Office/Medical Coding
9	19.57%		Nursing
2	4.35%		Office Administration
1	2.17%		Paraprofessional Educator
0	0.00%		Phlebotomy
12	26.09%		Radiography
0	0.00%		Welding
0	0.00%		Sport Management
46	Respondents		

Q6. Please select your program of study at Wabash Valley College.

Count	Percent		
3	4.76%		Advanced CNC Programming & Automation
2	3.17%		Advanced Manufacturing
1	1.59%		Agricultural Business
0	0.00%		Agricultural Production
0	0.00%		CNA/Basic Nurse Assistant Training Program
0	0.00%		Coal Mining Technology
9	14.29%		Diesel Equipment Technology
4	6.35%		Early Childhood Education
0	0.00%		Educational Leadership
1	1.59%		Energy Technology
0	0.00%		Entrepreneurship
1	1.59%		Executive Office Professional
7	11.11%		Gunsmithing
1	1.59%		Health Careers
1	1.59%		Marketing Business Management
26	41.27%		Nursing
0	0.00%		Paralegal
0	0.00%		Paraprofessional Educator
7	11.11%		Radio/TV & Digital Media
0	0.00%		Real Estate
0	0.00%		Sport Management
0	0.00%		Social Services Specialist
0	0.00%		Truck Driving
63 Respondents			

Q7. Please rate your satisfaction with the following as they pertain to the courses in your program of study. - Development of knowledge and skills for the field of study.

Count	Percent		
116	63.04%		Very Satisfied
59	32.07%		Somewhat Satisfied
5	2.72%		Somewhat Dissatisfied
2	1.09%		Very Dissatisfied
2	1.09%		N/A
184 Respondents			
Top 2	96.15% (175)	Bottom 2	3.85% (7)
Mean	3.59	Std Deviation	0.60
Median	4.00	Std Error	0.04
Mode	4	Confidence Interval @ 95%	3.50-3.68

Q8. Please rate your satisfaction with the following as they pertain to the courses in your program of study. - Preparation for future employment

Count	Percent		
116	63.04%		Very Satisfied
51	27.72%		Somewhat Satisfied
11	5.98%		Somewhat Dissatisfied
4	2.17%		Very Dissatisfied
2	1.09%		N/A
184 Respondents			
Top 2	91.76% (167)	Bottom 2	8.24% (15)
Mean	3.53	Std Deviation	0.71
Median	4.00	Std Error	0.05
Mode	4	Confidence Interval @ 95%	3.43-3.64

Q9. Please rate your satisfaction with the following as they pertain to the courses in your program of study. - Information on current employment opportunities.

Count	Percent		
92	50.00%		Very Satisfied
56	30.43%		Somewhat Satisfied
12	6.52%		Somewhat Dissatisfied
10	5.43%		Very Dissatisfied
14	7.61%		N/A
184 Respondents			
Top 2	87.06% (148)	Bottom 2	12.94% (22)
Mean	3.35	Std Deviation	0.85
Median	4.00	Std Error	0.07
Mode	4	Confidence Interval @ 95%	3.22-3.48

Q10. Please rate your satisfaction with the following as they pertain to the courses in your program of study. - Opportunities for hands-on or work-based learning

Count	Percent		
122	66.30%		Very Satisfied
37	20.11%		Somewhat Satisfied
13	7.07%		Somewhat Dissatisfied
5	2.72%		Very Dissatisfied
7	3.80%		N/A
184 Respondents			
Top 2	89.83% (159)	Bottom 2	10.17% (18)
Mean	3.56	Std Deviation	0.75
Median	4.00	Std Error	0.06
Mode	4	Confidence Interval @ 95%	3.45-3.67

Q11. Please rate your satisfaction with the following as they pertain to the courses in your program of study. - Equipment, facilities, and resources for your program

Count	Percent		
123	66.85%		Very Satisfied
45	24.46%		Somewhat Satisfied
9	4.89%		Somewhat Dissatisfied
4	2.17%		Very Dissatisfied
3	1.63%		N/A
184 Respondents			
Top 2	92.82% (168)	Bottom 2	7.18% (13)
Mean	3.59	Std Deviation	0.69
Median	4.00	Std Error	0.05
Mode	4	Confidence Interval @ 95%	3.48-3.69

Q12. Please rate how satisfied you are with the development of the following essential employability skills from your program's courses. - Professionalism/Dependability

Count	Percent		
134	72.83%		Very Satisfied
43	23.37%		Somewhat Satisfied
3	1.63%		Somewhat Dissatisfied
4	2.17%		Very Dissatisfied
184 Respondents			
Top 2	96.20% (177)	Bottom 2	3.80% (7)
Mean	3.67	Std Deviation	0.62
Median	4.00	Std Error	0.05
Mode	4	Confidence Interval @ 95%	3.58-3.76

Q13. Please rate how satisfied you are with the development of the following essential employability skills from your program's courses. - Communication Skills

Count	Percent		
125	68.68%		Very Satisfied
42	23.08%		Somewhat Satisfied
11	6.04%		Somewhat Dissatisfied
4	2.20%		Very Dissatisfied
182 Respondents			
Top 2	91.76% (167)	Bottom 2	8.24% (15)
Mean	3.58	Std Deviation	0.71
Median	4.00	Std Error	0.05
Mode	4	Confidence Interval @ 95%	3.48-3.69

Q14. Please rate how satisfied you are with the development of the following essential employability skills from your program's courses. - Teamwork

Count	Percent		
130	70.65%		Very Satisfied
47	25.54%		Somewhat Satisfied
3	1.63%		Somewhat Dissatisfied
4	2.17%		Very Dissatisfied
184 Respondents			
Top 2	96.20% (177)	Bottom 2	3.80% (7)
Mean	3.65	Std Deviation	0.63
Median	4.00	Std Error	0.05
Mode	4	Confidence Interval @ 95%	3.56-3.74

Q15. Please rate how satisfied you are with the development of the following essential employability skills from your program's courses. - Integrity, Respect, Perseverance, and Positive Attitude

Count	Percent		
135	73.37%		Very Satisfied
38	20.65%		Somewhat Satisfied
7	3.80%		Somewhat Dissatisfied
4	2.17%		Very Dissatisfied
184 Respondents			
Top 2	94.02% (173)	Bottom 2	5.98% (11)
Mean	3.65	Std Deviation	0.66
Median	4.00	Std Error	0.05
Mode	4	Confidence Interval @ 95%	3.56-3.75

Q16. Did you participate in your program's student organization?

Count	Percent		
57	32.39%		Yes
64	36.36%		No
55	31.25%		Not aware of my program's student organization
176 Respondents			
Top 1	32.39% (57)	Bottom 1	31.25% (55)
Mean	2.01	Std Deviation	0.80
Median	2.00	Std Error	0.06
Mode	2	Confidence Interval @ 95%	1.89-2.13

Q17. Please select all of the following regarding your program's student organization

Count	Respondent %	Response %	
37	21.02%	13.50%	
40	22.73%	14.60%	
50	28.41%	18.25%	
36	20.45%	13.14%	
111	63.07%	40.51%	
176 Respondents			
274 Responses			

Q19. Do you plan to graduate during this academic year?

Count	Percent	
78	44.32%	Yes
86	48.86%	No
12	6.82%	Unsure
176 Respondents		

Q20. Please rate your level of satisfaction regarding your general education and elective courses. - Quality of instruction

Count	Percent	
204	53.26%	Very Satisfied
145	37.86%	Satisfied
30	7.83%	Dissatisfied
4	1.04%	Very Dissatisfied
383 Respondents		
Top 2	91.12% (349)	Bottom 2 8.88% (34)
Mean	3.43	Std Deviation 0.68
Median	4.00	Std Error 0.03
Mode	4	Confidence Interval @ 95% 3.37-3.50

Q21. Please rate your level of satisfaction regarding your general education and elective courses. - Satisfaction level with class size

Count	Percent		
267	69.71%		Very Satisfied
108	28.20%		Satisfied
7	1.83%		Dissatisfied
1	0.26%		Very Dissatisfied
383 Respondents			
Top 2	97.91% (375)	Bottom 2	2.09% (8)
Mean	3.67	Std Deviation	0.52
Median	4.00	Std Error	0.03
Mode	4	Confidence Interval @ 95%	3.62-3.73

Q22. Please rate your level of satisfaction regarding your general education and elective courses. - Courses are available at the times you want or need them

Count	Percent		
216	56.40%		Very Satisfied
148	38.64%		Satisfied
17	4.44%		Dissatisfied
2	0.52%		Very Dissatisfied
383 Respondents			
Top 2	95.04% (364)	Bottom 2	4.96% (19)
Mean	3.51	Std Deviation	0.61
Median	4.00	Std Error	0.03
Mode	4	Confidence Interval @ 95%	3.45-3.57

Q23. Please rate your level of satisfaction regarding your general education and elective courses. - Course offerings supported the achievement of my education goal

Count	Percent		
229	59.79%		Very Satisfied
134	34.99%		Satisfied
17	4.44%		Dissatisfied
3	0.78%		Very Dissatisfied
383 Respondents			
Top 2	94.78% (363)	Bottom 2	5.22% (20)
Mean	3.54	Std Deviation	0.62
Median	4.00	Std Error	0.03
Mode	4	Confidence Interval @ 95%	3.48-3.60

Q24. In general, rate your level of academic challenge for the courses this year.

Count	Percent		
9	2.35%		Too Challenging
95	24.80%		Very Challenging
241	62.92%		Moderately Challenging
32	8.36%		Slightly Challenging
6	1.57%		Not Challenging Enough
383 Respondents			
Top 2	27.15% (104)	Bottom 1	1.57% (6)
Mean	3.18	Std Deviation	0.68
Median	3.00	Std Error	0.03
Mode	3	Confidence Interval @ 95%	3.11-3.25


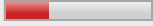
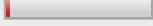
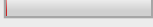
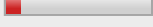
Q26. Please respond with your level of satisfaction regarding the following services at your college. - My advisor is helpful and knowledgeable.

Count	Percent		
244	64.55%		Very satisfied
103	27.25%		Satisfied
9	2.38%		Dissatisfied
2	0.53%		Very dissatisfied
20	5.29%		N/A
378 Respondents			
Top 2	96.93% (347)	Bottom 2	3.07% (11)
Mean	3.65	Std Deviation	0.56
Median	4.00	Std Error	0.03
Mode	4	Confidence Interval @ 95%	3.59-3.70


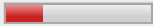
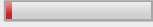
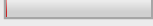
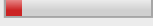
Q27. Please respond with your level of satisfaction regarding the following services at your college. - The Records Office personnel are helpful and knowledgeable.

Count	Percent		
207	54.76%		Very satisfied
119	31.48%		Satisfied
4	1.06%		Dissatisfied
2	0.53%		Very dissatisfied
46	12.17%		N/A
378 Respondents			
Top 2	98.19% (326)	Bottom 2	1.81% (6)
Mean	3.60	Std Deviation	0.55
Median	4.00	Std Error	0.03
Mode	4	Confidence Interval @ 95%	3.54-3.66


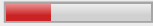
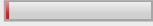
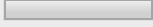
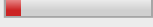
Q28. Please respond with your level of satisfaction regarding the following services at your college. - The Business Office personnel are helpful and knowledgeable.

Count	Percent		
214	56.61%		Very satisfied
112	29.63%		Satisfied
10	2.65%		Dissatisfied
2	0.53%		Very dissatisfied
40	10.58%		N/A
378 Respondents			
Top 2	96.45% (326)	Bottom 2	3.55% (12)
Mean	3.59	Std Deviation	0.58
Median	4.00	Std Error	0.03
Mode	4	Confidence Interval @ 95%	3.53-3.65


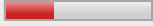
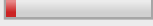
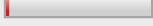
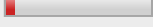
Q29. Please respond with your level of satisfaction regarding the following services at your college. - The Financial Aid personnel are helpful and knowledgeable, regardless of your eligibility.

Count	Percent		
220	58.20%		Very satisfied
96	25.40%		Satisfied
15	3.97%		Dissatisfied
4	1.06%		Very dissatisfied
43	11.38%		N/A
378 Respondents			
Top 2	94.33% (316)	Bottom 2	5.67% (19)
Mean	3.59	Std Deviation	0.64
Median	4.00	Std Error	0.03
Mode	4	Confidence Interval @ 95%	3.52-3.66

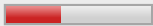
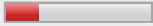
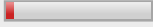
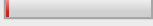
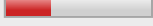
Q30. Please respond with your level of satisfaction regarding the following services at your college. - Student Services office hours are convenient to my schedule.

Count	Percent		
211	55.82%		Very satisfied
117	30.95%		Satisfied
9	2.38%		Dissatisfied
1	0.26%		Very dissatisfied
40	10.58%		N/A
378 Respondents			
Top 2	97.04% (328)	Bottom 2	2.96% (10)
Mean	3.59	Std Deviation	0.56
Median	4.00	Std Error	0.03
Mode	4	Confidence Interval @ 95%	3.53-3.65

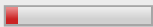
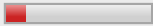
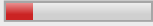
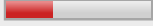
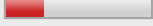
Q31. Please respond with your level of satisfaction regarding the following services at your college. - The Bookstore personnel are helpful and knowledgeable.

Count	Percent		
191	50.53%		Very satisfied
127	33.60%		Satisfied
27	7.14%		Dissatisfied
9	2.38%		Very dissatisfied
24	6.35%		N/A
378 Respondents			
Top 2	89.83% (318)	Bottom 2	10.17% (36)
Mean	3.41	Std Deviation	0.74
Median	4.00	Std Error	0.04
Mode	4	Confidence Interval @ 95%	3.34-3.49

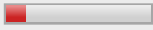
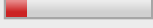
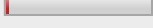
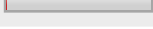

Q32. Please respond with your level of satisfaction regarding the following services at your college. - The student cafeteria offers a selection of items at reasonable prices.

Count	Percent		
117	37.86%		Very satisfied
71	22.98%		Satisfied
18	5.83%		Dissatisfied
6	1.94%		Very dissatisfied
97	31.39%		N/A
309 Respondents			
Top 2	88.68% (188)	Bottom 2	11.32% (24)
Mean	3.41	Std Deviation	0.76
Median	4.00	Std Error	0.05
Mode	4	Confidence Interval @ 95%	3.31-3.51

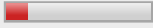
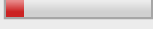
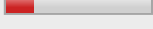
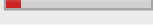

Q33. Are you familiar with how to register for IECC classes online?

Count	Percent		
32	8.47%		Not at all familiar
52	13.76%		Slightly familiar
70	18.52%		Somewhat familiar
123	32.54%		Moderately familiar
101	26.72%		Extremely familiar
378 Respondents			
Top 3	77.78% (294)	Bottom 2	22.22% (84)
Mean	3.55	Std Deviation	1.25
Median	4.00	Std Error	0.06
Mode	4	Confidence Interval @ 95%	3.43-3.68

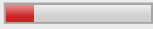
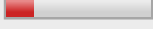
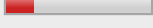
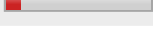
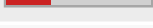
Q35. How satisfied are you with the tutoring services offered?

Count	Percent		
51	13.64%		Very Satisfied
54	14.44%		Satisfied
7	1.87%		Dissatisfied
2	0.53%		Very Dissatisfied
260	69.52%		N/A - Did not have a need for tutoring services
374 Respondents			
Top 2	92.11% (105)		Bottom 2 7.89% (9)
Mean	4.35		Std Deviation 0.68
Median	4.00		Std Error 0.06
Mode	4		Confidence Interval @ 95% 4.23-4.48

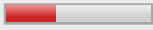
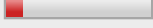
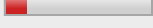
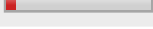
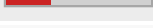
Q36. How aware are you of the following services? - Mental Health, Drug, and Alcohol Counseling

Count	Percent		
57	15.24%		Extremely Aware
47	12.57%		Moderately Aware
73	19.52%		Somewhat Aware
38	10.16%		Slightly Aware
159	42.51%		Not at all Aware
374 Respondents			
Top 2	27.81% (104)		Bottom 2 52.67% (197)
Mean	2.48		Std Deviation 1.51
Median	2.00		Std Error 0.08
Mode	1		Confidence Interval @ 95% 2.33-2.63

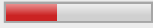
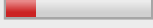
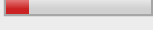
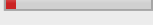
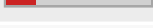
Q37. How aware are you of the following services? - Career Counseling

Count	Percent		
72	19.41%		Extremely Aware
71	19.14%		Moderately Aware
72	19.41%		Somewhat Aware
40	10.78%		Slightly Aware
116	31.27%		Not at all Aware
371 Respondents			
Top 2	38.54% (143)		Bottom 2 42.05% (156)
Mean	2.85		Std Deviation 1.52
Median	3.00		Std Error 0.08
Mode	1		Confidence Interval @ 95% 2.69-3.00

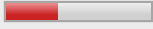
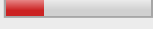
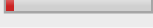
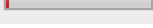
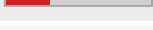
Q38. How important are you of the following services? - Mental Health, Drug, and Alcohol Counseling

Count	Percent		
130	34.76%		Extremely Important
45	12.03%		Moderately Important
54	14.44%		Somewhat Important
27	7.22%		Slightly Important
118	31.55%		Not at all Important
374 Respondents			
Top 2	46.79% (175)	Bottom 2	38.77% (145)
Mean	3.11	Std Deviation	1.69
Median	3.00	Std Error	0.09
Mode	5	Confidence Interval @ 95%	2.94-3.28

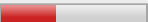

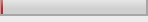
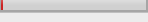
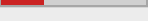
Q39. How important are you of the following services? - Career Counseling

Count	Percent		
132	35.29%		Extremely Important
77	20.59%		Moderately Important
59	15.78%		Somewhat Important
27	7.22%		Slightly Important
79	21.12%		Not at all Important
374 Respondents			
Top 2	55.88% (209)	Bottom 2	28.34% (106)
Mean	3.42	Std Deviation	1.54
Median	4.00	Std Error	0.08
Mode	5	Confidence Interval @ 95%	3.26-3.57

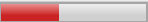
Q40. Please rate your level of satisfaction with the following Library Services: - Time of Availability

Count	Percent		
134	36.02%		Very Satisfied
97	26.08%		Satisfied
20	5.38%		Dissatisfied
7	1.88%		Very Dissatisfied
114	30.65%		N/A
372 Respondents			
Top 2	89.53% (231)	Bottom 2	10.47% (27)
Mean	3.39	Std Deviation	0.75
Median	4.00	Std Error	0.05
Mode	4	Confidence Interval @ 95%	3.30-3.48



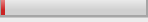
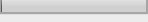
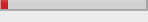
Q41. Please rate your level of satisfaction with the following Library Services: - Resources available on site

Count	Percent		
143	38.44%		Very Satisfied
106	28.49%		Satisfied
6	1.61%		Dissatisfied
6	1.61%		Very Dissatisfied
111	29.84%		N/A
372 Respondents			
Top 2	95.40% (249)	Bottom 2	4.60% (12)
Mean	3.48	Std Deviation	0.66
Median	4.00	Std Error	0.04
Mode	4	Confidence Interval @ 95%	3.40-3.56


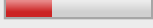
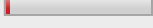
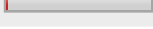
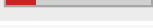
Q42. Please rate your level of satisfaction with the following Library Services: - Library personnel are helpful and knowledgeable

Count	Percent		
149	40.05%		Very Satisfied
101	27.15%		Satisfied
4	1.08%		Dissatisfied
2	0.54%		Very Dissatisfied
116	31.18%		N/A
372 Respondents			
Top 2	97.66% (250)	Bottom 2	2.34% (6)
Mean	3.55	Std Deviation	0.57
Median	4.00	Std Error	0.04
Mode	4	Confidence Interval @ 95%	3.48-3.62

Q44. Please rate your level of satisfaction with the Technology Services and IECC Websites: - Entrata

Count	Percent		
191	51.34%		Very Satisfied
150	40.32%		Satisfied
11	2.96%		Dissatisfied
3	0.81%		Very Dissatisfied
17	4.57%		N/A
372 Respondents			
Top 2	96.06% (341)	Bottom 2	3.94% (14)
Mean	3.49	Std Deviation	0.60
Median	4.00	Std Error	0.03
Mode	4	Confidence Interval @ 95%	3.43-3.55


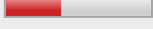
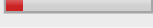
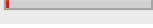
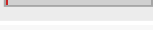
Q45. Please rate your level of satisfaction with the Technology Services and IECC Websites: - Helpdesk Services

Count	Percent		
159	42.74%		Very Satisfied
120	32.26%		Satisfied
11	2.96%		Dissatisfied
4	1.08%		Very Dissatisfied
78	20.97%		N/A
372 Respondents			
Top 2	94.90% (279)	Bottom 2	5.10% (15)
Mean	3.48	Std Deviation	0.64
Median	4.00	Std Error	0.04
Mode	4	Confidence Interval @ 95%	3.40-3.55

Q46. Please rate your level of satisfaction with the Technology Services and IECC Websites: - Locating information on the website

Count	Percent		
176	47.31%		Very Satisfied
150	40.32%		Satisfied
19	5.11%		Dissatisfied
4	1.08%		Very Dissatisfied
23	6.18%		N/A
372 Respondents			
Top 2	93.41% (326)	Bottom 2	6.59% (23)
Mean	3.43	Std Deviation	0.65
Median	4.00	Std Error	0.03
Mode	4	Confidence Interval @ 95%	3.36-3.50

Q48. How satisfied are you with the following elements of your campus environment? - Visual Appeal

Count	Percent		
171	46.34%		Very Satisfied
141	38.21%		Satisfied
44	11.92%		Unsure
8	2.17%		Dissatisfied
5	1.36%		Very Dissatisfied
369 Respondents			
Top 2	84.55% (312)	Bottom 2	3.52% (13)
Mean	4.26	Std Deviation	0.85
Median	4.00	Std Error	0.04
Mode	5	Confidence Interval @ 95%	4.17-4.35

Q49. How satisfied are you with the following elements of your campus environment? - Facilities & Equipment

Count	Percent		
166	45.36%		Very Satisfied
137	37.43%		Satisfied
45	12.30%		Unsure
13	3.55%		Dissatisfied
5	1.37%		Very Dissatisfied
366 Respondents			
Top 2	82.79% (303)	Bottom 2	4.92% (18)
Mean	4.22	Std Deviation	0.89
Median	4.00	Std Error	0.05
Mode	5	Confidence Interval @ 95%	4.13-4.31



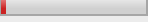
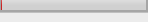
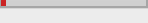
Q50. How satisfied are you with the following elements of your campus environment? - Study Areas Outside of Classrooms

Count	Percent		
154	41.85%		Very Satisfied
113	30.71%		Satisfied
68	18.48%		Unsure
20	5.43%		Dissatisfied
13	3.53%		Very Dissatisfied
368 Respondents			
Top 2	72.55% (267)	Bottom 2	8.97% (33)
Mean	4.02	Std Deviation	1.07
Median	4.00	Std Error	0.06
Mode	5	Confidence Interval @ 95%	3.91-4.13

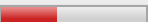
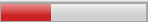
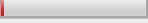
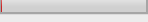
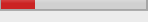
Q52. Please rate your satisfaction with the following formats of communication used by your college. - Website

Count	Percent		
170	46.07%		Very satisfied
154	41.73%		Satisfied
10	2.71%		Dissatisfied
2	0.54%		Very Dissatisfied
33	8.94%		N/A - Do not use that form of communication
369 Respondents			
Top 2	96.43% (324)	Bottom 2	3.57% (12)
Mean	3.46	Std Deviation	0.59
Median	4.00	Std Error	0.03
Mode	4	Confidence Interval @ 95%	3.40-3.53



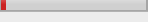
Q53. Please rate your satisfaction with the following formats of communication used by your college. - Entrata

Count	Percent		
190	51.77%		Very satisfied
150	40.87%		Satisfied
12	3.27%		Dissatisfied
3	0.82%		Very Dissatisfied
12	3.27%		N/A - Do not use that form of communication
367 Respondents			
Top 2	95.77% (340)	Bottom 2	4.23% (15)
Mean	3.48	Std Deviation	0.61
Median	4.00	Std Error	0.03
Mode	4	Confidence Interval @ 95%	3.42-3.55



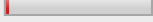
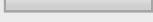
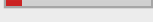
Q54. Please rate your satisfaction with the following formats of communication used by your college. - Social Media (Facebook, Twitter, Snapchat, Instagram, etc.)

Count	Percent		
144	39.13%		Very satisfied
127	34.51%		Satisfied
8	2.17%		Dissatisfied
2	0.54%		Very Dissatisfied
87	23.64%		N/A - Do not use that form of communication
368 Respondents			
Top 2	96.44% (271)	Bottom 2	3.56% (10)
Mean	3.47	Std Deviation	0.59
Median	4.00	Std Error	0.04
Mode	4	Confidence Interval @ 95%	3.40-3.54



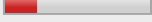
Q55. Please rate your satisfaction with the following formats of communication used by your college. - Email

Count	Percent		
190	51.49%		Very satisfied
155	42.01%		Satisfied
8	2.17%		Dissatisfied
2	0.54%		Very Dissatisfied
14	3.79%		N/A - Do not use that form of communication
369 Respondents			
Top 2	97.18% (345)	Bottom 2	2.82% (10)
Mean	3.50	Std Deviation	0.57
Median	4.00	Std Error	0.03
Mode	4	Confidence Interval @ 95%	3.44-3.56

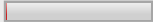
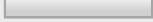
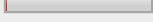
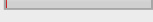
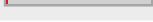
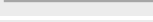
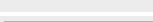
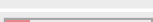
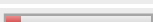

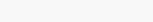
Q56. Please rate your satisfaction with the following formats of communication used by your college. - Text Messaging

Count	Percent		
174	47.41%		Very satisfied
143	38.96%		Satisfied
7	1.91%		Dissatisfied
1	0.27%		Very Dissatisfied
42	11.44%		N/A - Do not use that form of communication
367 Respondents			
Top 2	97.54% (317)	Bottom 2	2.46% (8)
Mean	3.51	Std Deviation	0.56
Median	4.00	Std Error	0.03
Mode	4	Confidence Interval @ 95%	3.45-3.57

Q57. Do you participate in student organizations available at your college?

Count	Percent		
122	33.06%		Yes
165	44.72%		No
82	22.22%		Not aware of student organizations available
369 Respondents			

Q58. Please rate on a scale of 0-10 the likelihood of recommending your college to a prospective student.

Count	Percent		
2	0.54%		0-Not at all likely
0	0.00%		1
2	0.54%		2
3	0.82%		3
4	1.09%		4
41	11.14%		5-Neutral
16	4.35%		6
46	12.50%		7
62	16.85%		8
38	10.33%		9
154	41.85%		10-Extremely likely
368 Respondents			
Top 2	52.17% (192)	Bottom 7	18.48% (68)
Mean	9.23	Std Deviation	1.99
Median	10.00	Std Error	0.10
Mode	11	Confidence Interval @ 95%	9.03-9.44