

FY 2016 IECC Student Satisfaction Survey

Description: Add 3 questions regarding IECC online transcript services and move Question 4. I want to be able to move questions once I receive the project.

Date Created: 2/2/2016 11:38:00 AM


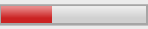
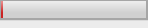
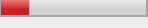
Date Range: 3/14/2016 12:00:00 AM - 4/8/2016 11:59:00 PM

Total Respondents: 682


Q1. What is your primary college of attendance?

Count	Percent		
207	30.35%		Frontier Community College
209	30.65%		Lincoln Trail College
126	18.48%		Olney Central College
140	20.53%		Wabash Valley College
682	Respondents		


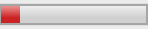
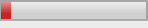
Q2. My student status is:

Count	Percent		
296	43.40%		First Year
242	35.48%		Second Year
11	1.61%		Dual Credit
133	19.50%		Returning adult
682	Respondents		


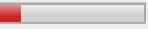
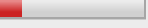
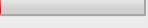
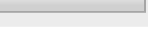
Q3. I am enrolled in:

Count	Percent		
242	35.48%		Transfer
323	47.36%		Career/Technical
12	1.76%		Dual Credit
105	15.40%		Other
682	Respondents		

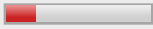
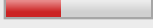

Q4. What is your current enrollment status?

Count	Percent		
550	80.65%		Full-time (12 credit hours or more)
87	12.76%		Part-time (5-11 hours)
45	6.60%		Part-time (4 hours or less)
682	Respondents		

Q5. When do you attend classes?

Count	Respondent %	Response %	
603	89.73%	66.41%	 Day classes
142	21.13%	15.64%	 Evening classes
143	21.28%	15.75%	 Online
11	1.64%	1.21%	 Dual Credit at High School
9	1.34%	0.99%	 Dual Credit at College
672	Respondents		
908	Responses		

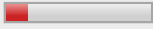

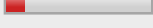
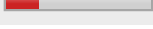
Q6. Please check the following formats that you use to access the IECC Catalog.

Count	Respondent %	Response %		
157	23.36%	20.88%		Printed Copy
286	42.56%	38.03%		On-line Catalog
309	45.98%	41.09%		I do not use the IECC catalog
672	Respondents			
752	Responses			



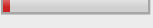
Q7. How would you rate the communication between the four IECC colleges as it applies to your needs?

Count	Percent		
309	45.98%		Great
239	35.57%		OK
10	1.49%		Poor (please comment)
114	16.96%		N/A
672	Respondents		



Q8. Which websites do you access to receive information from the colleges?

Count	Respondent %	Response %		
189	28.13%	15.40%		College Homepage
591	87.95%	48.17%		Entrata
166	24.70%	13.53%		Facebook
281	41.82%	22.90%		IECC Homepage
672	Respondents			
1227	Responses			

Q9. Do you participate in student organizations available at your college?

Count	Percent		
309	45.98%		Yes
331	49.26%		No
32	4.76%		Not aware of student organizations available
672	Respondents		

Q10. Do you know about IECC's online transcript ordering and delivery service through National Student Clearinghouse?

Count	Percent		
270	41.67%		Yes
378	58.33%		No
648	Respondents		

Q11. Please respond with your level of satisfaction regarding IECC's online transcript ordering and delivery service:

Count	Percent		
98	15.12%		Very satisfied
191	29.48%		Satisfied
18	2.78%		Dissatisfied
4	0.62%		Very dissatisfied
337	52.01%		N/A
648	Respondents		

Q13. Please respond with your level of satisfaction regarding the following services at your college. - My advisor is helpful and knowledgeable.

Count	Percent		
400	61.73%		Very satisfied
205	31.64%		Satisfied
15	2.31%		Dissatisfied
7	1.08%		Very dissatisfied
21	3.24%		N/A
648	Respondents		

Q14. Please respond with your level of satisfaction regarding the following services at your college. - The Records Office personnel are helpful and knowledgeable.

Count	Percent		
349	53.86%		Very satisfied
249	38.43%		Satisfied
13	2.01%		Dissatisfied
2	0.31%		Very dissatisfied
35	5.40%		N/A
648	Respondents		

Q15. Please respond with your level of satisfaction regarding the following services at your college. - The Business Office personnel are helpful and knowledgeable.

Count	Percent		
358	55.25%		Very satisfied
241	37.19%		Satisfied
11	1.70%		Dissatisfied
8	1.23%		Very dissatisfied
30	4.63%		N/A
648	Respondents		

Q16. Please respond with your level of satisfaction regarding the following services at your college. - The Financial Aid personnel are helpful and knowledgeable, regardless of your eligibility.

Count	Percent		
352	54.32%		Very satisfied
216	33.33%		Satisfied
16	2.47%		Dissatisfied
6	0.93%		Very dissatisfied
58	8.95%		N/A
648	Respondents		

Q17. Please respond with your level of satisfaction regarding the following services at your college. - Please rate your level of satisfaction with the Registration Services.

Count	Percent		
387	59.72%		Very satisfied
235	36.27%		Satisfied
9	1.39%		Dissatisfied
3	0.46%		Very dissatisfied
14	2.16%		N/A
648	Respondents		

Q18. Please respond with your level of satisfaction regarding the following services at your college. - Student Services office hours are convenient to my schedule.

Count	Percent		
367	56.64%		Very satisfied
240	37.04%		Satisfied
13	2.01%		Dissatisfied
1	0.15%		Very dissatisfied
27	4.17%		N/A
648	Respondents		

Q19. Please respond with your level of satisfaction regarding the following services at your college. - The Bookstore personnel are helpful and knowledgeable.

Count	Percent		
349	53.86%		Very satisfied
228	35.19%		Satisfied
29	4.48%		Dissatisfied
14	2.16%		Very dissatisfied
28	4.32%		N/A
648	Respondents		

Q20. Please respond with your level of satisfaction regarding the following services at your college. - The student cafeteria offers a selection of items at reasonable prices.

Count	Percent		
219	33.80%		Very satisfied
179	27.62%		Satisfied
29	4.48%		Dissatisfied
13	2.01%		Very dissatisfied
208	32.10%		N/A
648	Respondents		

Q22. Please rate your level of satisfaction with the following Library Services: - Time of Availability

Count	Percent		
331	51.48%		Very Satisfied
224	34.84%		Satisfied
21	3.27%		Dissatisfied
5	0.78%		Very Unsatisfied
62	9.64%		N/A
643	Respondents		

Q23. Please rate your level of satisfaction with the following Library Services: - Resources available on site

Count	Percent		
337	52.41%		Very Satisfied
232	36.08%		Satisfied
9	1.40%		Dissatisfied
1	0.16%		Very Unsatisfied
64	9.95%		N/A
643	Respondents		

Q24. Please rate your level of satisfaction with the following Library Services: - Assistance with accessing resources online

Count	Percent		
349	54.28%		Very Satisfied
211	32.81%		Satisfied
5	0.78%		Dissatisfied
1	0.16%		Very Unsatisfied
77	11.98%		N/A
643	Respondents		

Q25. Please rate your level of satisfaction with the following Library Services: - Library personnel are helpful and knowledgeable

Count	Percent		
379	58.94%		Very Satisfied
182	28.30%		Satisfied
4	0.62%		Dissatisfied
1	0.16%		Very Unsatisfied
77	11.98%		N/A
643	Respondents		

Q27. Please rate your level of satisfaction with the Technology Services and IECC Websites: - Entrata

Count	Percent		
354	55.05%		Very Satisfied
259	40.28%		Satisfied
11	1.71%		Dissatisfied
4	0.62%		Very Dissatisfied
15	2.33%		N/A
643	Respondents		

Q28. Please rate your level of satisfaction with the Technology Services and IECC Websites: - Helpdesk Services

Count	Percent		
258	40.12%		Very Satisfied
262	40.75%		Satisfied
7	1.09%		Dissatisfied
1	0.16%		Very Dissatisfied
115	17.88%		N/A
643	Respondents		

Q29. Please rate your level of satisfaction with the Technology Services and IECC Websites: - D2L

Count	Percent		
335	52.10%		Very Satisfied
262	40.75%		Satisfied
15	2.33%		Dissatisfied
5	0.78%		Very Dissatisfied
26	4.04%		N/A
643	Respondents		

Q30. Please rate your level of satisfaction with the Technology Services and IECC Websites: - Accessing online classes and materials

Count	Percent		
320	49.77%		Very Satisfied
252	39.19%		Satisfied
6	0.93%		Dissatisfied
4	0.62%		Very Dissatisfied
61	9.49%		N/A
643	Respondents		

Q31. Please rate your level of satisfaction with the Technology Services and IECC Websites: - Locating information on the IECC homepage

Count	Percent		
299	46.50%		Very Satisfied
300	46.66%		Satisfied
13	2.02%		Dissatisfied
5	0.78%		Very Dissatisfied
26	4.04%		N/A
643	Respondents		

Q32. Please rate your level of satisfaction with the Technology Services and IECC Websites: - Locating information on the College homepage

Count	Percent		
291	45.26%		Very Satisfied
300	46.66%		Satisfied
15	2.33%		Dissatisfied
1	0.16%		Very Dissatisfied
36	5.60%		N/A
643	Respondents		

Q34. Please rate your level of satisfaction regarding academics: - Quality of instruction

Count	Percent		
359	56.01%		Very Satisfied
258	40.25%		Satisfied
19	2.96%		Dissatisfied
5	0.78%		Very Dissatisfied
641	Respondents		

Q35. Please rate your level of satisfaction regarding academics: - Instructor provides feedback in a timely manner regarding course progress

Count	Percent		
358	55.85%		Very Satisfied
253	39.47%		Satisfied
22	3.43%		Dissatisfied
8	1.25%		Very Dissatisfied
641	Respondents		

Q36. Please rate your level of satisfaction regarding academics: - Courses of instruction are academically challenging

Count	Percent		
361	56.32%		Very Satisfied
258	40.25%		Satisfied
14	2.18%		Dissatisfied
8	1.25%		Very Dissatisfied
641	Respondents		

Q37. Please rate your level of satisfaction regarding academics: - Satisfaction level with class size

Count	Percent		
393	61.31%		Very Satisfied
233	36.35%		Satisfied
9	1.40%		Dissatisfied
6	0.94%		Very Dissatisfied
641	Respondents		

Q38. Please rate your level of satisfaction regarding academics: - Computer labs or science labs are adequate to meet the objectives of the course

Count	Percent		
354	55.23%		Very Satisfied
263	41.03%		Satisfied
8	1.25%		Dissatisfied
16	2.50%		Very Dissatisfied
641	Respondents		

Q39. Please rate your level of satisfaction regarding academics: - Courses are available at the times you want or need them

Count	Percent		
342	53.35%		Very Satisfied
273	42.59%		Satisfied
17	2.65%		Dissatisfied
9	1.40%		Very Dissatisfied
641	Respondents		

Q40. Please rate your level of satisfaction regarding academics: - Satisfaction level with the variety of courses offered by IECC

Count	Percent		
330	51.48%		Very Satisfied
287	44.77%		Satisfied
18	2.81%		Dissatisfied
6	0.94%		Very Dissatisfied
641	Respondents		

Q41. Please rate your level of satisfaction regarding academics: - Faculty and staff, with whom you come in contact, respect you as an individual

Count	Percent		
404	63.03%		Very Satisfied
219	34.17%		Satisfied
15	2.34%		Dissatisfied
3	0.47%		Very Dissatisfied
641	Respondents		

Q43. Would you recommend this college to others?

Count	Percent		
402	63.11%		Yes, definitely recommend
209	32.81%		Yes, likely to recommend
21	3.30%		No, not likely to recommend
5	0.78%		No, definitely would not recommend
637	Respondents		