

STUDENT SERVICES

STUDENT BENEFITS NAVIGATOR

Students are encouraged to reach out to the student benefits navigator at their college for assistance securing services and resources available at IECC or from federal, state, and local agencies. Those seeking help will be connected to resources for which they may qualify, such as food, housing, scholarships, etc. Students for whom English is not their first language may also benefit from this additional support.

CAREER PLANNING AND PLACEMENT

Career Services is available to assist students with obtaining part-time employment while in school or employment after graduation. Assistance can be obtained through the advising process, through their coursework, and through Learning Commons.

Students can receive assistance with writing résumés, conducting mock interviews, and improving skills in all employment-related areas. Internships in selected programs also offer opportunities for on-the-job experience. For more information, visit www.iecc.edu/careerservices.

CHILD CARE

The Small World Child Development Center at Wabash Valley College provides day care for children of parents who wish to return to school. The program is licensed by the Department of Children and Family Services with an approved pre-school program. For more information, contact WVC or visit www.iecc.edu/wvc/smallworld.

In partnership with Olney Central College, Buckeroo Early Education Center provides child care services for children aged 15 months to 5 years. The center is housed in Wattleworth Hall and is licensed by the Department of Children and Family Services. For more information, contact OCC or visit www.iecc.edu/occ/buckeroo.

MyIECC

MyIECC is the point of entry to online resources at Illinois Eastern Community Colleges, including:

- **Entrata** – IECC Portal providing access to a wide variety of information and services such as course schedules, grades, billing and payment information, transcripts, registration, degree evaluation, and more.
- **Canvas** – Learning Management System supporting online, hybrid, HyFlex, and traditional courses at IECC.
- **Office 365** – Offers a variety of Microsoft applications such as Word, Excel, PowerPoint, etc.

- **Email** – Connects students to their @iecc.edu Outlook account where all official communications are sent.

To gain access to MyIECC, student accounts are generated during the application acceptance process and credentials are sent to the student by encrypted email to setup their MyIECC account. In some instances, student services personnel may directly issue credentials to create an account using a GeneratedID and PIN. For either process, the student must complete the account setup and set a new password.

RETENTION

IECC is committed to helping students succeed. A retention coordinator is available at each campus to support, advocate, and directly implement personalized support services aimed at improving the lives of students and promoting student success and completion.

LEARNING COMMONS

Each IECC college has a Learning Commons, with access to resources and services both on and off-campus. Learning Commons components consist of: Learning Resources, Tutoring/Wellness, Testing Services, and Disability Services. The Learning Commons website can be found at <https://iecc.libguides.com/IECCLibrary>.

Learning Resources

Each campus library has an open computer lab, a book and print magazine collection, a media collection in a variety of formats, and a variety of online resources and databases.

Tutoring/Wellness

Students are encouraged to connect with staff and resources to support learning. In addition to tutoring, time management, and study skills, Learning Commons personnel can help in accessing wellness resources.

Testing Services

Learning Commons serves as the hub for various tests such as make-up exams, ACCUPLACER, Pearson, and more.

Disability Services

Learning Commons is also where students will find assistance with special academic accommodations due to a qualifying disability. To learn more, visit www.iecc.edu/ada.

COUNSELING AND MENTAL HEALTH RESOURCES

IECC is committed to addressing the mental health needs of its student population. Information on counseling and mental health resources is readily available to all students at www.iecc.edu/mentalhealth.

Additionally, counseling, self-help information, and peer support are offered free of charge via TimelyCare, a virtual health and well-being platform. This service is accessible from the student's Entrata account, through a mobile app, or at the [timelycare.com](https://www.timelycare.com) website. TimelyCare provides 24/7 care from anywhere in the United States at no cost. Students can register with their iecc.edu email address.

VETERANS' SERVICES

IECC, a Servicemembers Opportunity College, truly appreciates the commitment and sacrifices made by our military and their families. The colleges have knowledgeable staff on hand to answer questions related to transferring military experience into college credit, assist with veterans' educational benefits, or provide general information. See the Financial Information section for details on benefits available from both federal and state programs.

IECC MEAL PLAN OFFERINGS

Dining Dollars Meal Plans

Platinum Plan - provides for an approximate average of \$60 in Dining Dollars per week for 16 weeks
Value \$950 - 10% discount
Student Cost \$855**

Gold Plan - provides for an average of \$50 in Dining Dollars per week for 16 weeks
Value \$800 - 10% Discount
Student Cost \$720 **

Silver Plan - provides for an average of \$35 in Dining Dollars per week for 16 weeks
Value \$560 - 10% Discount
Student Cost \$504 **

Bronze Plan - provides for an average of \$20 in Dining Dollars per week for 16 weeks
Value \$320 - 10% Discount
Student Cost \$288 **

IMPORTANT:

**** Meal Plan purchases are considered "allowable charges" and Pell eligible. Therefore, if you qualify for a Pell award and anticipate a Pell refund, Meal Plans may be charged to your student account and paid with your refund when Pell is disbursed. If you choose this option, the proper authorization form must be completed by you to authorize the college to pay these charges with your Pell refund.**

Other items for students to know:

1. Meal Plans must be purchased in the college Business Office (Not in Food Services).
2. Meal Plans are only available at colleges that offer Food Services, and the plans are college specific (i.e.,

Dining Dollars are only redeemable at the specific college where they are purchased).

3. Lost or stolen cards should be reported to the Business Office immediately. At the college's discretion, a fee may be charged to the student to cancel and re-issue the balance of your Dining Dollars meal plan.
4. Meal Plans are non-refundable, however unused funds may carry over from the fall to the spring semester for the academic year in which they are purchased only. The academic year normally ends in mid-May each year after graduation. Any unused value at the end of the academic year will NOT carry forward to the following academic year and will be lost.

FEDERAL TRIO PROGRAMS

The TRIO programs, funded by the federal government and administered through the U.S. Department of Education, include outreach and support programs targeted to help students progress from middle school through post-secondary education.

TRIO STUDENT SUPPORT SERVICES

This federally funded TRIO program, available at all four IECC colleges since 1993, offers tutoring, academic and career advisement, study skills enhancement, special enrichment programs, and opportunity for community involvement.

The program's goals are to provide the tools necessary to empower its participants to achieve life-long success. The program helps students to persist in college, to graduate, and to transfer to a four-year institution.

Students may be eligible by meeting one of the following criteria: 1) neither parent received a four-year college degree; 2) financially limited resources (according to federal guidelines); or 3) be an individual with a documented disability. Students must apply for acceptance and meet program requirements.

The TRIO Student Support Services (SSS) serves 190 eligible students and has maintained an impressive record of success since its inception in the District. For more information or to apply for services, call the SSS counselors at any one of the four IECC colleges. Interested students may also visit: <https://iecctrioss.wixsite.com/home>.

TRIO UPWARD BOUND

IECC's Upward Bound Program was the first TRIO Program established at IECC in 1989 and has continued to provide services to eligible high school students for over 30 years.

The Upward Bound Program is 100% federally funded by the Department of Education to provide services to high school students with the academic skills and motivation necessary for success in high school and beyond. TRIO