## FY 2019 IECC Student Satisfaction Survey Description: Date Created: 1/22/2019 10:18:08 AM Date Range: 3/11/2019 12:00:00 AM - 4/5/2019 11:59:00 PM Total Respondents: 509

Q1. What is your p	Q1. What is your primary college of attendance?					
Count	Percent					
138	27.11%	Frontier Community College				
104	20.43%	Lincoln Trail College				
138	27.11%	Olney Central College				
129	25.34%	Wabash Valley College				
509	Respondents					

Q2. My student sta	Q2. My student status is:					
Count	Percent					
160	31.43%		College Freshman (Less than 32 credit hours)			
270	53.05%		College Sophomore (32 or more credit hours)			
30	5.89%		High School Dual Credit Student			
2	0.39%		High School Equivalency/GED Student			
47	9.23%		Workforce/Continuing Education Student			
509	Respondents					

Q3. What is your c	Q3. What is your current enrollment status?					
Count	Percent					
367	72.10%	Full-time (12 credit hours or more)				
36	7.07%	Three-quarter time or more but less than full-time (Between 11.5 and 9 credit hours)				
47	9.23%	Half-time or more but less than three-quarter time (Between 8.5 and 6 credit hours)				
59	11.59%	Less than half-time (Less than 6 credit hours)				
509	Respondents					

Q4. What is your e	Q4. What is your educational plan?					
Count	Percent					
64	12.75%	Take course(s) with the intent of transferring to a 4-year college/university without receiving a degree or certificate				
151	30.08%	Complete an Associate Degree in a Transfer/General program(A.S.A, A.A., A.S.) with the intent of transferring to a 4-year college/university				
110	21.91%	Complete an Associate Degree in a Career/Technical program(A.A.S) with the aim of finding gainful employment				
45	8.96%	Complete an Associate Degree in a Career/Technical program(A.A.S) with the intent to transfer to a 4-year college/university				
40	7.97%	Complete a Certificate in a Career/Technical program with the aim of finding gainful employment				
32	6.37%	Undecided but pursuing a degree or certificate				
14	2.79%	Take course(s) to improve skills needed for present job				
22	4.38%	Take course(s) for self-development/personal interest				
24	4.78%	Other				
502	Respondents					

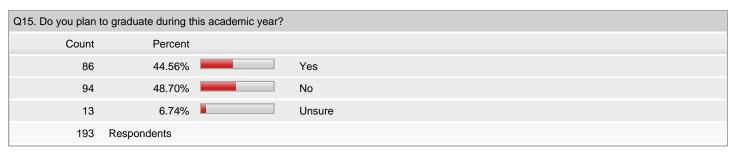
	Q9. Please rate your satisfaction with the following as they pertain to general education or other courses outside of your major program of study Content of program skill courses						
Count	Percent						
135	69.95%	Very Satisfied					
41	21.24%	Somewhat Satisfied					
11	5.70%	Somewhat Dissatisfied					
1	0.52%	Very Dissatisfied					
5	2.59%	N/A					
193	Respondents						
Top 2	93.62% (176)	Bottom 2	6.38% (12)				
Mean	3.65	Std Deviation	0.62				
Median	4.00	Std Error	0.04				
Mode	4	Confidence Interval @ 95%	3.56-3.74				

	Q10. Please rate your satisfaction with the following as they pertain to general education or other courses outside of your major program of study Lectures, lab experience						
Count	Percent						
115	59.59%	Very Satisfied					
53	27.46%	Somewhat Satisfied					
11	5.70%	Somewhat Dissatisfied					
5	2.59%	Very Dissatisfied					
9	4.66%	N/A					
193	Respondents						
Top 2	91.30% (168)	Bottom 2	8.70% (16)				
Mean	3.51	Std Deviation	0.73				
Median	4.00	Std Error	0.05				
Mode	4	Confidence Interval @ 95%	3.41-3.62				

	Q11. Please rate your satisfaction with the following as they pertain to general education or other courses outside of your major program of study Equipment, facilities, and materials					
Count	Percent					
107	55.44%	Very Satisfied				
56	29.02%	Somewhat Satisfied				
16	8.29%	Somewhat Dissatisfied				
6	3.11%	Very Dissatisfied				
8	4.15%	N/A				
193	Respondents					
Top 2	88.11% (163)	Bottom 2	11.89% (22)			
Mean	3.43	Std Deviation	0.78			
Median	4.00	Std Error	0.06			
Mode	4	Confidence Interval @ 95%	3.31-3.54			

Q12. Please r Job preparation		ollowing as they pertain to general education	or other courses outside of	your major program of study
Count	Percent			
117	60.62%	Very Satisfied		
52	26.94%	Somewhat Satisfied		
12	6.22%	Somewhat Dissatisfied		
2	1.04%	Very Dissatisfied		
10	5.18%	N/A		
193	Respondents			
Top 2	92.35% (169)	Bottom 2	7.65% (14)	
Mean	3.55	Std Deviation	0.67	
Median	4.00	Std Error	0.05	
Mode	4	Confidence Interval @ 95%	3.46-3.65	

	Q13. Please rate your satisfaction with the following as they pertain to general education or other courses outside of your major program of study Information on current employment						
Count	Percent						
108	55.96%	Very Satisfied					
55	28.50%	Somewhat Satisfied					
13	6.74%	Somewhat Dissatisfied					
3	1.55%	Very Dissatisfied					
14	7.25%	N/A					
193	Respondents						
Top 2	91.06% (163)	Bottom 2	8.94% (16)				
Mean	3.50	Std Deviation	0.71				
Median	4.00	Std Error	0.05				
Mode	4	Confidence Interval @ 95%	3.39-3.60				



669	Responses						
497	Respondents						
12	2.41%	1.79%		Dual Credit at College			
20	4.02%	2.99%		Dual Credit at High School			
165	33.20%	24.66%		Online			
65	13.08%	9.72%		Evening			
407	81.89%	60.84%		Day			
Count	Respondent %	Response %					
Q16. When do yo	Q16. When do you attend classes?						

Q17. Please chec	Q17. Please check the following formats that you use to access the IECC Catalog.						
Count	Respondent %	Response %					
56	11.27%	10.49%	Printed Copy				
222	44.67%	41.57%	On-line Catalog				
256	51.51%	47.94%	I do not use the IECC catalog				
497	Respondents						
534	Responses						

Q18. Which websites do you access to receive information from the colleges?						
Count	Respondent %	Response %				
120	24.14%	13.02%		College Homepage		
462	92.96%	50.11%		Entrata		
149	29.98%	16.16%		Social Media (Facebook, Twitter, Snapchat. Instagram, etc.)		
191	38.43%	20.72%		IECC Homepage		
497	Respondents					
922	Responses					

Q19. Do you partic	Q19. Do you participate in student organizations available at your college?				
Count	Percent				
186	37.42%		Yes		
275	55.33%		No		
36	7.24%		Not aware of student organizations available		
497	Respondents				

Q20. Please r	espond with your level of satisf	action regarding the following services at yo	our college My advisor is h	elpful and knowledgeable.
Count	Percent			
317	65.09%	Very satisfied		
128	26.28%	Satisfied		
23	4.72%	Dissatisfied		
7	1.44%	Very dissatisfied		
12	2.46%	N/A		
487	Respondents			
Top 2	93.68% (445)	Bottom 2	6.32% (30)	
Mean	3.59	Std Deviation	0.65	
Median	4.00	Std Error	0.03	
Mode	4	Confidence Interval @ 95%	3.53-3.65	

Q21. Please r knowledgeabl		faction regarding the following services at yo	our college The Records C	office personnel are helpful and
Count	Percent			
320	65.71%	Very satisfied		
127	26.08%	Satisfied		
7	1.44%	Dissatisfied		
1	0.21%	Very dissatisfied		
32	6.57%	N/A		
487	Respondents			
Top 2	98.24% (447)	Bottom 2	1.76% (8)	
Mean	3.68	Std Deviation	0.51	
Median	4.00	Std Error	0.02	
Mode	4	Confidence Interval @ 95%	3.64-3.73	

Q22. Please r knowledgeabl		sfaction regarding the following services at yo	ur college The Business Office personnel are h	nelpful and
Count	Percent			
323	66.32%	Very satisfied		
126	25.87%	Satisfied		
11	2.26%	Dissatisfied		
2	0.41%	Very dissatisfied		
25	5.13%	N/A		
487	Respondents			
Top 2	97.19% (449)	Bottom 2	2.81% (13)	
Mean	3.67	Std Deviation	0.54	
Median	4.00	Std Error	0.03	
Mode	4	Confidence Interval @ 95%	3.62-3.72	

	Q23. Please respond with your level of satisfaction regarding the following services at your college The Financial Aid personnel are helpful and knowledgeable, regardless of your eligibility.			
Count	Percent			
312	64.07%	Very satisfied		
110	22.59%	Satisfied		
16	3.29%	Dissatisfied		
9	1.85%	Very dissatisfied		
40	8.21%	N/A		
487	Respondents			
Top 2	94.41% (422)	Bottom 2	5.59% (25)	
Mean	3.62	Std Deviation	0.65	
Median	4.00	Std Error	0.03	
Mode	4	Confidence Interval @ 95%	3.56-3.68	

Q24. Please r my schedule.		faction regarding the following services at yo	our college Student Service	es office hours are convenient to
Count	Percent			
308	63.24%	Very satisfied		
139	28.54%	Satisfied		
7	1.44%	Dissatisfied		
2	0.41%	Very dissatisfied		
31	6.37%	N/A		
487	Respondents			
Top 2	98.03% (447)	Bottom 2	1.97% (9)	
Mean	3.65	Std Deviation	0.53	
Median	4.00	Std Error	0.02	
Mode	4	Confidence Interval @ 95%	3.60-3.70	

Q25. Please r knowledgeabl		sfaction regarding the following services at yo	our college The Bookstore	personnel are helpful and
Count	Percent			
292	59.96%	Very satisfied		
145	29.77%	Satisfied		
20	4.11%	Dissatisfied		
8	1.64%	Very dissatisfied		
22	4.52%	N/A		
487	Respondents			
Top 2	93.98% (437)	Bottom 2	6.02% (28)	
Mean	3.55	Std Deviation	0.66	
Median	4.00	Std Error	0.03	
Mode	4	Confidence Interval @ 95%	3.49-3.61	

126. Please respond with your level of satisfaction regarding the following services at your college The student cafeteria offers a selection of items treasonable prices.				
Count	Percent			
176	36.14%	Very satisfied		
110	22.59%	Satisfied		
32	6.57%	Dissatisfied		
17	3.49%	Very dissatisfied		
152	31.21%	N/A		
487	Respondents			
Top 2	85.37% (286)	Bottom 2	14.63% (49)	
Mean	3.33	Std Deviation	0.85	
Median	4.00	Std Error	0.05	
Mode	4	Confidence Interval @ 95%	3.24-3.42	

Q28. Please ra	ate your level of satisfaction w	ith the following Library Services: - Time of	Availability	
Count	Percent			
299	62.55%	Very Satisfied		
101	21.13%	Satisfied		
11	2.30%	Dissatisfied		
3	0.63%	Very Dissatisfied		
64	13.39%	N/A		
478	Respondents			
Top 2	96.62% (400)	Bottom 2	3.38% (14)	
Mean	3.68	Std Deviation	0.56	
Median	4.00	Std Error	0.03	
Mode	4	Confidence Interval @ 95%	3.63-3.74	

Q29. Please ra	ate your level of satisfaction w	ith the following Library Services: - Resourc	es available on site	
Count	Percent			
292	61.09%	Very Satisfied		
114	23.85%	Satisfied		
5	1.05%	Dissatisfied		
1	0.21%	Very Dissatisfied		
66	13.81%	N/A		
478	Respondents			
Top 2	98.54% (406)	Bottom 2	1.46% (6)	
Mean	3.69	Std Deviation	0.50	
Median	4.00	Std Error	0.02	
Mode	4	Confidence Interval @ 95%	3.64-3.74	

Q30. Please r	ate your level of satisfaction w	rith the following Library Services: - Assistan	ce with accessing resources	online
Count	Percent			
296	61.92%	Very Satisfied		
104	21.76%	Satisfied		
4	0.84%	Dissatisfied		
1	0.21%	Very Dissatisfied		
73	15.27%	N/A		
478	Respondents			
Top 2	98.77% (400)	Bottom 2	1.23% (5)	
Mean	3.72	Std Deviation	0.49	
Median	4.00	Std Error	0.02	
Mode	4	Confidence Interval @ 95%	3.67-3.76	

Q31. Please ra	ate your level of satisfaction w	ith the following Library Services: - Library p	ersonnel are helpful and kno	owledgeable
Count	Percent			
312	65.27%	Very Satisfied		
93	19.46%	Satisfied		
3	0.63%	Dissatisfied		
0	0.00%	Very Dissatisfied		
70	14.64%	N/A		
478	Respondents			
Top 2	99.26% (405)	Bottom 2	0.74% (3)	
Mean	3.76	Std Deviation	0.45	
Median	4.00	Std Error	0.02	
Mode	4	Confidence Interval @ 95%	3.71-3.80	

Q33. Please ra	Q33. Please rate your level of satisfaction with the Technology Services and IECC Websites: - Entrata			
Count	Percent			
298	62.34%	Very Satisfied		
149	31.17%	Satisfied		
17	3.56%	Dissatisfied		
8	1.67%	Very Dissatisfied		
6	1.26%	N/A		
478	Respondents			
Top 2	94.70% (447)	Bottom 2	5.30% (25)	
Mean	3.56	Std Deviation	0.65	
Median	4.00	Std Error	0.03	
Mode	4	Confidence Interval @ 95%	3.50-3.62	

Q34. Please r	Q34. Please rate your level of satisfaction with the Technology Services and IECC Websites: - Helpdesk Services			
Count	Percent			
241	50.42%	Very Satisfied		
149	31.17%	Satisfied		
10	2.09%	Dissatisfied		
3	0.63%	Very Dissatisfied		
75	15.69%	N/A		
478	Respondents			
Top 2	96.77% (390)	Bottom 2	3.23% (13)	
Mean	3.56	Std Deviation	0.58	
Median	4.00	Std Error	0.03	
Mode	4	Confidence Interval @ 95%	3.50-3.62	

Q35. Please ra	ate your level of satisfaction wi	th the Technology Services and IECC Web	sites: - Accessing online clas	sses and materials
Count	Percent			
276	57.74%	Very Satisfied		
155	32.43%	Satisfied		
21	4.39%	Dissatisfied		
3	0.63%	Very Dissatisfied		
23	4.81%	N/A		
478	Respondents			
Top 2	94.73% (431)	Bottom 2	5.27% (24)	
Mean	3.55	Std Deviation	0.62	
Median	4.00	Std Error	0.03	
Mode	4	Confidence Interval @ 95%	3.49-3.60	

Q36. Please ra	ate your level of satisfaction w	ith the Technology Services and IECC Web	sites: - Locating information	on the IECC homepage
Count	Percent			
268	56.07%	Very Satisfied		
172	35.98%	Satisfied		
21	4.39%	Dissatisfied		
7	1.46%	Very Dissatisfied		
10	2.09%	N/A		
478	Respondents			
Top 2	94.02% (440)	Bottom 2	5.98% (28)	
Mean	3.50	Std Deviation	0.66	
Median	4.00	Std Error	0.03	
Mode	4	Confidence Interval @ 95%	3.44-3.56	

Q37. Please r	ate your level of satisfaction w	ith the Technology Services and IECC Web	sites: - Locating information on the College homepage
Count	Percent		
259	54.18%	Very Satisfied	
174	36.40%	Satisfied	
16	3.35%	Dissatisfied	
6	1.26%	Very Dissatisfied	
23	4.81%	N/A	
478	Respondents		
Top 2	95.16% (433)	Bottom 2	4.84% (22)
Mean	3.51	Std Deviation	0.63
Median	4.00	Std Error	0.03
Mode	4	Confidence Interval @ 95%	3.45-3.57

Q39. Please r	Q39. Please rate your level of satisfaction regarding academics: - Quality of instruction			
Count	Percent			
303	64.19%	Very Satisfied		
133	28.18%	Satisfied		
29	6.14%	Dissatisfied		
7	1.48%	Very Dissatisfied		
472	Respondents			
Top 2	92.37% (436)	Bottom 2	7.63% (36)	
Mean	3.55	Std Deviation	0.68	
Median	4.00	Std Error	0.03	
Mode	4	Confidence Interval @ 95%	3.49-3.61	

Q40. Please ra	Q40. Please rate your level of satisfaction regarding academics: - Courses of instruction are academically challenging				
Count	Percent				
308	65.25%	Very Satisfied			
145	30.72%	Satisfied			
15	3.18%	Dissatisfied			
4	0.85%	Very Dissatisfied			
472	Respondents				
Top 2	95.97% (453)	Bottom 2	4.03% (19)		
Mean	3.60	Std Deviation	0.60		
Median	4.00	Std Error	0.03		
Mode	4	Confidence Interval @ 95%	3.55-3.66		

Q41. Please ra	ate your level of satisfaction r	egarding academics: - Satisfaction level with	class size	
Count	Percent			
341	72.25%	Very Satisfied		
116	24.58%	Satisfied		
9	1.91%	Dissatisfied		
6	1.27%	Very Dissatisfied		
472	Respondents			
Top 2	96.82% (457)	Bottom 2	3.18% (15)	
Mean	3.68	Std Deviation	0.58	
Median	4.00	Std Error	0.03	
Mode	4	Confidence Interval @ 95%	3.63-3.73	

Q42. Please rate your level of satisfaction regarding academics: - Courses are available at the times you want or need them				
Count	Percent			
302	63.98%	Very Satisfied		
140	29.66%	Satisfied		
26	5.51%	Dissatisfied		
4	0.85%	Very Dissatisfied		
472	Respondents			
Top 2	93.64% (442)	Bottom 2	6.36% (30)	
Mean	3.57	Std Deviation	0.64	
Median	4.00	Std Error	0.03	
Mode	4	Confidence Interval @ 95%	3.51-3.63	

Q43. Please ra	Q43. Please rate your level of satisfaction regarding academics: - Satisfaction level with the variety of courses offered by IECC			
Count	Percent			
296	62.71%	Very Satisfied		
150	31.78%	Satisfied		
21	4.45%	Dissatisfied		
5	1.06%	Very Dissatisfied		
472	Respondents			
Top 2	94.49% (446)	Bottom 2	5.51% (26)	
Mean	3.56	Std Deviation	0.63	
Median	4.00	Std Error	0.03	
Mode	4	Confidence Interval @ 95%	3.50-3.62	

Q45. Would ye	Q45. Would you recommend this college to others?			
Count	Percent			
307	65.04%	Yes, definitely recommend		
141	29.87%	Yes, likely to recommend		
18	3.81%	No, not likely to recommend		
6	1.27%	No, definitely would not recommend		
472	Respondents			
Top 2	94.92% (448)	Bottom 2	5.08% (24)	
Mean	3.59	Std Deviation	0.63	
Median	4.00	Std Error	0.03	
Mode	4	Confidence Interval @ 95%	3.53-3.64	

Q47. Are you	familiar with how to register fo	r IECC classes online?		
Count	Percent			
142	30.21%	Not at all familiar		
76	16.17%	Slightly familiar		
87	18.51%	Somewhat familiar		
94	20.00%	Moderately familiar		
71	15.11%	Extremely familiar		
470	Respondents			
Top 4	69.79% (328)	Bottom 1	30.21% (142)	
Mean	2.74	Std Deviation	1.45	
Median	3.00	Std Error	0.07	
Mode	1	Confidence Interval @ 95%	2.60-2.87	

Q48. How awa	Q48. How aware are you of the requirements for graduating from your program?				
Count	Percent				
26	5.53%	Not at all aware			
38	8.09%	Slightly aware			
64	13.62%	Somewhat aware			
143	30.43%	Moderately aware			
199	42.34%	Extremely aware			
470	Respondents				
Top 4	94.47% (444)	Bottom 1	5.53% (26)		
Mean	3.96	Std Deviation	1.18		
Median	4.00	Std Error	0.05		
Mode	5	Confidence Interval @ 95%	3.85-4.07		

Q49. How awa	Q49. How aware are you of the counseling services available for mental health and/or drug and alcohol related issues?				
Count	Percent				
58	12.34%	Extremely Aware			
56	11.91%	Moderately Aware			
109	23.19%	Somewhat Aware			
64	13.62%	Slightly Aware			
183	38.94%	Not at all Aware			
470	Respondents				
Top 4	61.06% (287)	Bottom 1	38.94% (183)		
Mean	2.45	Std Deviation	1.42		
Median	2.00	Std Error	0.07		
Mode	1	Confidence Interval @ 95%	2.32-2.58		

Q50. How imp	Q50. How important is it to you that you have access to counseling services for mental health and/or drug and alcohol related issues?				
Count	Percent				
77	16.38%	Very Important			
71	15.11%	Moderately Important			
144	30.64%	Neutral			
70	14.89%	Low Importance			
108	22.98%	Not at all Important			
470	Respondents				
Top 2	31.49% (148)	Bottom 2	37.87% (178)		
Mean	2.87	Std Deviation	1.36		
Median	3.00	Std Error	0.06		
Mode	3	Confidence Interval @ 95%	2.75-2.99		

Q51. Are the s	251. Are the study areas outside of classrooms comfortable and conducive to learning?				
Count	Percent				
341	72.71%		Yes		
22	4.69%		No. (Please explain why.)		
106	22.60%		N/A		
469	Respondents				
Top 1	93.94	4% (341)	Bottom 1	6.06% (22)	
Mean		1.94	Std Deviation	0.24	
Median		2.00	Std Error	0.01	
Mode		2	Confidence Interval @ 95%	1.91-1.96	

Q52. Do you f	eel that the signs at your campus are	adequate to direct you where you nee	d to go?	
Count	Percent			
394	84.01% Yes			
24	5.12% No			
51	10.87% N/A			
469	Respondents			
Top 1	94.26% (394)	Bottom 1	5.74% (24)	
Mean	1.94	Std Deviation	0.23	
Median	2.00	Std Error	0.01	
Mode	2	Confidence Interval @ 95%	1.92-1.96	

Q53. Is the ex	Q53. Is the exterior lighting at your campus adequate for evening events?				
Count	Percent				
311	66.31%	Yes			
17	3.62%	No (Indicate which area on campus needs	more lighting.)		
141	30.06%	N/A			
469	Respondents				
Top 1	94.82% (311)	Bottom 1	5.18% (17)		
Mean	1.95	Std Deviation	0.22		
Median	2.00	Std Error	0.01		
Mode	2	Confidence Interval @ 95%	1.92-1.97		

Q54. Are there	Q54. Are there adequate trash/recycling receptacles inside and outside the buildings?					
Count	Percent					
393	83.80%	Yes				
22	4.69%	No				
54	11.51%	N/A				
469	Respondents					
Top 1	94.70% (393)	Bottom 1	5.30% (22)			
Mean	1.95	Std Deviation	0.22			
Median	2.00	Std Error	0.01			
Mode	2	Confidence Interval @ 95%	1.93-1.97			

Q55. Do you k	Q55. Do you know where the nearest designated safe shelter areas are located in the building where you attend classes?					
Count	Percent					
195	41.58%	Yes				
207	44.14%	No				
67	14.29%	N/A				
469	Respondents					
Top 1	48.51% (195)		Bottom 1	51.49% (207)		
Mean	1.49		Std Deviation	0.50		
Median	1.00		Std Error	0.02		
Mode	1		Confidence Interval @ 95%	1.44-1.53		

Q56. How sati	Q56. How satisfied are you will the visual appeal of your campus compared to other colleges you have visited?				
Count	Percent				
150	31.98%	Very Satisfied			
226	48.19%	Satisfied			
69	14.71%	Unsure			
22	4.69%	Dissatisfied			
2	0.43%	Very Dissatisfied			
469	Respondents				
Top 2	80.17% (376)	Bottom 2	5.12% (24)		
Mean	4.07	Std Deviation	0.83		
Median	4.00	Std Error	0.04		
Mode	4	Confidence Interval @ 95%	3.99-4.14		